**GOAL**: To figure out what incoming COD students should know about the library that would help them to use the library more effectively.

1. Tell us your name, what you’re studying at COD, and the last time you used the library. For what?
2. Has your impression of the library changed since the interviews last fall? (Space, research help?) **-- you can ignore this one, as many of the students did not participate in the meeting last fall.**
3. Think back--What do you wish you had known about the library when you came?
4. List barriers/challenges you face as a student at COD. (Use whiteboard to write them down)
5. What do you wish you had known about research when you first came? Tell a story.
6. What would be the best way to communicate this to students? Design a story as a group. Feel free to use the paper, the whiteboards, anything.
7. How could we improve what we do? (tell a story about an experience in the lib that could have gone better.) ref desk focus
8. Would you be interested in being a “talking head” on a 20 second facebook video? We’re tentatively offering $50 honorariums for this.

**Finally: Write**

I give a piece of paper and a pen to every student. Ask them to write:

What is the one most important thing you wish you would have known about the library when you started here? (Give 2-3 minutes.)

Then: Why? Ask them to take their time to explain.

Finally: ask if they’d be willing to sign their names to this—can we quote you in our ads and other things?